

Company

ORIIUM is a prominent ICT consultancy providing Integrated Information and Communication Technology (ICT) solutions to Businesses, Public companies and Government organisations across Australia, USA and the Asian Pacific Region. We focus on serving the SME (Subject Matter Expert) through specialised projects and outsourced infrastructure facilities for the larger enterprise. Our business is supplying high quality ICT services and solutions in a collaborative partnership arrangement that enhance the ICT Enterprise Outsourcing Company's Services Model and ICT infrastructure in providing their respective Clients with the utmost professionalism and exceptional delivery of service under the Outsourcing Enterprise Companies Brand Name.

Mission Statement

Our mission is to perform services for our Customers in the most professional and cost effective fashion, with innovative and proactive solutions that add value and increase the Customers business and market share.

Managed Services Portfolio

We offer large IT Outsourcing Enterprise Companies specialised storage/virtual/backup and recovery services, plus a broad Operating and network range of managed services within the ITIL methodology and utilising multi level support and delivery mechanisms. We cover the following areas:

- Backup and recovery technology
 - Enterprise backup products
 - CommVault
 - CA (Arcserve/Brightstor)
 - TSM
 - EMC (Networker)
 - Veritas (Networker, BackupExec)
 - HP (Dataprotector)
 - Netapps
- Storage technology (plus related SAN backup and copy tools)
 - SAN's
 - EMC San's (symatric/Clarian [e.g. Avamar, BCV's]).
 - IBM San's (FastT, DS,ESS,SVC).
 - Fujitsu San's (Eternus).
 - HP San's (EVA, MSA).
 - Hitachi (HDS).

- Netapps (NAS).
 - NAS
 - SAN switches
 - Brocade
 - Mc Data
 - Cisco
 - Netapps
 - All of Netapps range of products
 - Virtualisation
 - VMware
 - RedHat (e.g. KVM)
 - IBM-Virtualisation (e.g. VIO)
 - SUN-Virtualisation (e.g. Zones/Containers)
 - HP –virtualisation (e.g. IVM)
- Operating system administration (Wintel, Novell, Linux and Unix)
 - All flavours
- Networks Area
 - All networking environments specialising in Enterprise Infrastructure Environments.
 - Including Communications Arena (e.g. PABX, telecommuting, ISP and VOIP)

ORIUM performs its duties in any of the following business agreement frame works :

1. Collaborative (“white shirting” & “non-white shirting”)
2. Venture
3. Partnership

ORIUM follows strict ORM & SLA management practices with proper ITIL methodologies, controlled by a centralised managed system.

1. Help desk (1st Level)
2. Operations and Technical support (2nd & 3rd Level)
3. Engineering, Research and Development (4th Level support)
4. Escalation, Problem and Change Management
5. Architect and Solutions Design Management
6. Database Management
7. Problem Diagnostic Management



ORIUM Business Solutions:

ORIUM has extensive IT business experience, dealing with large IT Outsourcing Enterprise Organisations in all areas of industry from legal, hospitality, financial through to engineering, mining, plus Federal and State government.

ORIUM addresses your IT business requirements in the following ways:

1. Oriium will work within your existing IT Enterprise Outsourcing model with strict confidentiality and security compliance.
2. ORIUM's focus is to enhance your Outsourcing Enterprise Model allowing your business to grow freely, whilst reducing your internal costs.
3. ORIUM guarantees 100% delivery of service "white shirting" for your organisation, at an extremely reduced and cost effective ratio.
4. ORIUM offers onsite & remote services with very fast response times and exceptional Customer service ensuring your Customers experience a very high Satisfaction level.
5. Oriium specialise in catering for Organisations skill deficiencies and Staff shortages.
6. ORIUM can offer a SWAT team that provide high-end emergency services.
7. ORIUM will work within your IT Outsourcing Enterprise Organisation's ITIL framework.